



The Diversity Toolkit : How You Can Build and Benefit from a Diverse Workforce

By William Sonnenschein

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The diverse workforce is not only the future; it is here and now. And, with the help of *The Diversity Toolkit*, managers of all levels can learn easily to adapt and be sensitive to the new workforce realities. The "diversity toolkit" features easy-to-use tips for improving communications skills, practical guidance for perfecting team relationships, and helpful suggestions for attaining leadership skills. This practical guide will ensure that readers will achieve tangible results effectively and efficiently.

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Editorial Review

About the Author

William Sonnenschein, Ph.D., is a lecturer at Haas School of Business at Berkley, California. He has conducted diversity and communication skills training programs for Visa, Hewlett-Packard, Chevron, and various government and nonprofit organizations.

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